

2025 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - CALIFORNIA

EMERGENCY CONTACT LIST

Company Name	Emergency Number
Air Products, LLC	1-800-572-6521
Ameresco	1-888-497-2284
California Natural Resources Group (CalNRG)	1-888-664-4435
California Resources Corporation (Aera Resources)	1-805-648-8565
California Resources Corporation - Central Valley	1-661-763-6363
or	1-661-763-6911
California Resources Corporation - Elk Hills, LLC	1-661-763-6363
or	1-661-763-6911
Chevron Pipeline & Power.....	1-800-762-3404
Crimson Pipeline, LLC.....	1-866-351-7473
DCOR, LLC	1-888-225-1522
Freeport - McMoRan Oil & Gas	1-805-739-9111
Kern Energy.....	1-661-845-0761
Lodi Gas Storage, L.L.C.	1-800-307-1107
Los Angeles Department of Water & Power	1-310-522-1405
Martinez Pipeline Company.....	1-877-662-4575
Midstream Energy Partners (USA), LLC	1-866-295-2176
Mojave Pipeline Company, L.L.C.	1-800-334-8047
NuStar Energy L.P.	1-800-433-4250
Paramount Pipeline LLC.....	1-562-244-4508
Phillips 66 Pipeline LLC.....	1-877-267-2290
Plains Pipeline L.P.	1-800-708-5071
Sable Offshore Corp. operating on behalf of Pacific Pipeline Company	1-805-567-9543
Shell Pipeline Company LP	1-800-922-3459
SoCal Holding LLC	1-562-624-3452
THUMS.....	1-562-624-3452
Tidelands	1-562-624-3452
Torrance Logistics Company	1-877-662-4575
TransMontaigne Product Services Inc.....	1-800-732-8140
Valero Refining Company - California	1-707-745-7562
Valero - Ultramar Inc.....	1-562-491-6803
Vopak Terminal Los Angeles Inc.....	1-310-549-2221
World Oil Terminals	1-562-432-1737
Zenith Energy West Coast Terminals LLC.....	1-866-497-2284

To learn more about your local pipeline operators, please visit ca.pipeline-awareness.com

Note: The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area.
Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for transmission companies not listed above.

One-Call System	Phone Number
Underground Service Alert of Southern California (DigAlert)	1-800-422-4133 or 811
USA North 811	1-800-642-2444 or 811

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EXCAVATOR RESPONSIBILITIES:

- ☐ Call Before You Dig - **It's the Law!**
- ☐ Wait the required time for the markings!
(state specific time – check your local One Call Law)
- ☐ Tolerance Zones – May vary by state and/or company!
- ☐ Respect the marks!
- ☐ Dig with care!

RISK CONSIDERATIONS

- ☐ Type/volume/pressure/location/geography of product
- ☐ Environmental factors – wind, fog, temperature, humidity
- ☐ Sight, sound, smell – indicators vary depending on product
- ☐ Black, dark brown or clear liquids/dirt blowing into air/
peculiar odors/dead insects around gas line/dead
vegetation
- ☐ Rainbow sheen on the water/mud or water bubbling up/
frozen area on ground/frozen area around gas meter
- ☐ Other utility emergencies

PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

The markers display:

- ☐ The product transported
- ☐ The name of the pipeline operator
- ☐ The operator's emergency number



CALIFORNIA

USA North 811 Website: www.usanorth811.org
Advance Notice: 2 working days up to 14 calendar days
Marks Valid: 28 days
Law Link: <https://usanorth811.org/services/law-update>

Underground Service Alert Southern California
Website: www.digalert.org
Advance Notice: 2 working days up to 14 calendar days
Marks Valid: 28 days
Law Link: <https://www.digalert.org/calaw>
 *DOT exempt

TICKETS			STATE LAWS & PROVISIONS									NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED						
FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage	Design	Emergency	Overhead	Large Projects	Tolerance Zone
N	Y	Y	N	Y	Y	Y*	Y	Y	Y	Y	Y	N	Y	N	N	N	Y	N	Y	N	N	24"

EXCAVATION BEST PRACTICES JOB SITE CHECKLIST

- ☐ White Lining (Pre-marking)
- ☐ One Call Facility Request
- ☐ One Call Access
- ☐ Locate Reference Number
- ☐ Separate Locate Request
- ☐ Pre-excavation Meeting
- ☐ Facility Relocations
- ☐ One Call Reference Number at Site
- ☐ Contact Names and Numbers
- ☐ Positive Response
- ☐ Facility Owner/Operator Failure to Respond
- ☐ Locate Verification
- ☐ Work Site Review with Company Personnel
- ☐ Documentation of Marks
- ☐ Facility Avoidance
- ☐ Marking Preservation
- ☐ Excavation Observer
- ☐ Excavation Tolerance Zone
- ☐ Excavation within the Tolerance Zone
- ☐ Vacuum Excavation
- ☐ Mismarked Facilities
- ☐ Exposed Facility Protection
- ☐ Locate Request Updates
- ☐ Facility Damage Notification
- ☐ Notification of Emergency Personnel
- ☐ Emergency Coordination with Adjacent Facilities
- ☐ Emergency Excavation
- ☐ Backfilling
- ☐ As-built Documentation
- ☐ Trenchless Excavation
- ☐ No Charge for Providing Underground Facility Locations
- ☐ Federal and State Regulations



**Know what's below.
Call before you dig.**

